



8 November 2012

Leonardo Fioretti
Felitron
R. Antonio da Chagas, 331
Sao Paulo
Brazil 04740-030

Dear Mr. Fioretti:

Congratulations! It is with great pleasure we present your company with this Letter of Compliance for successful completion of Avaya DevConnect Compliance Testing with Avaya Inc.'s Avaya 1400 Series Digital Phones, 1600 Series IP Deskphones, 9400/9500 Series Digital Deskphones, and Avaya 9600 Series IP Deskphones.

Your company's Epko Direct VG Headset with QD-RJ9 Cord solution has completed testing by Avaya's DevConnect technical team, and is officially recognized as compliant on 18 October 2012. The Avaya DevConnect Letter of Compliance is valid based on the stated version of each party's solution(s).

Avaya is committed to providing our customers with third party solutions that are fully compatible with the Avaya Deskphones listed above. By continual pursuit of product integration, we offer customers greater options and solutions to meet their communication and collaboration needs.

With this successful Compliance Testing, Avaya provides customers increased confidence in product interoperability and successful deployments of our respective products within their enterprise environment.

Please look to the Avaya DevConnect Program for continued marketing and development support of your integration activities with Avaya solutions, and to future DevConnect Compliance Testing activities.

Again, congratulations for attaining this milestone!

Regards,

A handwritten signature in black ink, appearing to read "Jonathan Alperin".

Jonathan Alperin
Director, Avaya DevConnect Program

